

LESd

Local Enforcement System Agency

Handbook

Electronic Monitoring Order



2025

“Supporting
change, restoring
trust and rebuilding
lives.”

Local
Enforcement
System
Agency

Purpose of this Handbook

This handbook is designed to provide clear guidance on the use, rules, and responsibilities associated with Electronic Monitoring (EM). It serves as an essential resource for individuals who are required to wear an EM device as part of a court order, parole or other legal supervision programs.

The handbook explains clearly how the monitoring system works, the expectations for compliance, and the consequences of violations. It also provides important information on how to care for the device, report technical issues, and seek assistance if needed.

By following the guidelines in this handbook, individuals can successfully be in compliance with their monitoring conditions, enabling them to avoid legal consequences, and eventually use EM as a tool for rehabilitation and reintegration into the community.





What is Electronic Monitoring ?

Electronic Monitoring (EM) is a technology-based system used to track and supervise individuals to ensure compliance with specific conditions set by legal or regulatory authorities. It may be ordered by the Court of Justice, Correctional Services Agency, or Parole Board. EM devices, such as GPS trackers, radio frequency (RF) ankle bracelets, provide real-time data to monitoring authorities to enforce curfews, geographic restrictions, or other court-ordered conditions.

In addition to supervision, EM is also used as a form of rehabilitation, allowing individuals to reintegrate into society while being held accountable for their actions. By providing a structured approach to monitoring, EM supports behavioral change, reduces recidivism, and enables individuals to maintain employment, education, and family responsibilities while complying with legal requirements.

Indicators

SOLO3 Light Indicators

LIGHT
INDICATORS



The device is being charged

Blue Light



The device is working properly

Green Light



Violation and/or Breach

Yellow Light



Companion Device



***Your Mobile Link to Smarter
Electronic Monitoring***



Contacted by an EM Unit Officer



SMS Notification



Device must always be charged and at hand



User Obligations

Failure to comply with one of the below obligations (as applicable to user), will result in violation consequences as per article 10 of the Electronic Monitoring Act

let's work together

- ✓ Avoid areas where there is no reception
- ✓ Obey every order given to you by the authorities
- ✓ Call the monitoring centre immediately if you experience any issues with your device(s), or have any general doubts
- ✓ Respect curfew hours, and stay inside your respective address
- ✓ Take good care of the device(s)
- ✓ Always leave enough time to get home before the start of your curfew

Frequently Asked Questions (FAQ's)

01. **What should I do at the end of my Order ?**

Arrangements will be made by the EM Unit to remove the monitoring device and/or collect any other devices that were installed. It is important that the device(s) will be returned in good condition.

02. **What should I do if my device is damaged?**

You should inform the control room on the emergency number provided immediately to avoid any unnecessary alerts. Upon advising, an official from the EM Unit will visit to do the necessary repairs and/or configurations required to resolve the matter.

03. **Can I shower, swim, or exercise with the device?**

Yes, you can ! The SOLO3 device is totally waterproof.

04. **What should I do if I have an emergency situation and won't be able to return to my residence within the time allowance ?**

Inform the control room on the emergency number provided immediately, and obey the instructions provided by the EM official on duty.



Checklist

Installation

-  **Electronic tagging device attached securely**
Strap is properly fastened & checked that it's comfortable. Charging unit, and other connectivity equipment provided accordingly.
-  **Device activated & functioning correctly**
Device signal has been tested with the EM control room, and location tracking confirmed.
-  **Device usage instructions**
Instructions on how to use the device, and how to charge it explained to the user.
-  **Device tampering consequences explained**
The EM official explained what the consequences will be, according to Bill, and how to reach out in case of technical emergency.
-  **Monitoring conditions**
Conditions imposed by the responsible authority have been explained & confirmed once again to the user.
-  **Device removal procedure**
The procedure on how the device will be removed explained, and what to do in case of such need, even in emergency situations.
-  **User handbook & other documentation provided**
Handbook & form was provided and explained to the user.
-  **Signed acknowledgment form**
After reading what the form entails, the user understood and signed the acknowledgment form accordingly.

EM Unit

control room

For emergencies or any queries related to electronic monitoring, our control room is available 24/7 to assist you. Whether you need immediate support or have questions regarding your monitoring service, feel free to reach out.

Your safety and compliance are our top priorities.

contact us! +356 2166 6789



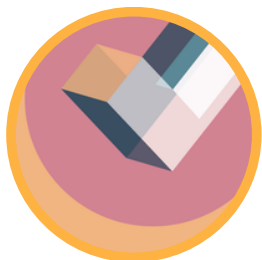
Helplines Contact List



Mental Health Helpline



1579



Domestic Violence Unit



2294 2717
2294 2777



National Gambling Helpline



1777



Victim Support Agency



116 006



Electronic
Monitoring Unit



+356 2166 6789

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